

Uptime. All the time.



## Fact Sheet

Database Support - Microsoft

DBAdirect



# Microsoft Database Support

## DBAdirect (Microsoft SQL Server) provides complete support and peace of mind for your SQL Server database

Microsoft's SQL Server technology has come a long way and is now an industry standard in enterprise data management and so requires enterprise standard, world class support; dsp offer this in the form of DBAdirect for Microsoft SQL Server. With experience in every version and feature of SQL Server, our DBAs are ready and able to support your estate today.

### Supported Microsoft Database technologies

Core Database Technology	High Availability / Disaster Recovery
<ul style="list-style-type: none"> <li>○ Standard / Enterprise edition</li> <li>○ Data Warehousing</li> <li>○ Business Intelligence</li> <li>○ SQLServer Reporting Services</li> <li>○ Backup/recovery</li> <li>○ Backup validation</li> <li>○ Compression</li> <li>○ Test Restore</li> <li>○ Partitioning</li> <li>○ Advanced Security</li> <li>○ Microsoft SharePoint integration</li> </ul>	<ul style="list-style-type: none"> <li>○ Failover Clustering</li> <li>○ Automatic Failover</li> <li>○ Microsoft Clusterware</li> <li>○ Geo-Clustering</li> <li>○ Database Mirroring</li> <li>○ Log Shipping</li> <li>○ Replication</li> </ul>

### Supported Microsoft Database versions

- SQL Server 6.5
- SQL Server 7.0
- SQL Server 7.0
- SQL Server 2000
- SQL Server 2005
- SQL Server 2008
- SQL Azure
- SQL Server 2008 R2
- SQL Server 2012

### Reporting

Additionally, our capacity planning and server usage reports have provided invaluable insight into how our customers' database environment is organically developing. This enables customers to proactively plan for future growth, budget appropriately for changes, and more importantly stay on top of their game and ahead of their competition.

## Benefits at a Glance:

- Improve efficiency and maximise Uptime - A database is the hub of any business. Databases need to be fast, available and scalable to the relentless demands of business. Why trust this support with a “do it all” provider? This is our speciality; this is what makes us best of breed.
- Minimise errors and loss of revenue - dsp’s team of world class trained DBAs offer the technical assurance that your data is in the right hands. dsp have proven time and again that joining our service dramatically reduces downtime for our clients.
- At a ‘glance’ reporting and monitoring - Our seamlessly integrated management of your database system, with access to our service desk and service portal 24/7, giving you a comprehensive system to monitor your estate and high service level performance.
- Forecast trends to accurately set rate strategy - dsp can provide capacity and trend reporting. Knowing how far your existing database infrastructure can take your business is an invaluable insight, allowing you to drive your business strategy forward with confidence.
- Reduce time on administration - Allowing dsp to manage your commodity day to day functions gives time back to your business. This allows you to concentrate on the things that can make huge differences to your organisation. Let us fight your fires.
- Comprehensive health checks - Additional health checks ensure your database infrastructure is fit for purpose, building a pro-active action plan for your high-risk items.